

MINUTES OF THE
MAG 9-1-1 TECHNICAL SUBCOMMITTEE MEETING

December 3, 1998
Tempe Police Department
Tempe, AZ 85281

MEMBERS ATTENDING

Jim Wortham, Phoenix Fire/Chairman
Kathleen McGuire for Gail Denney, Scottsdale PD
*Janet Laird, Gilbert PD
Naoma Sloan, Avondale PD
Sherry Clark for Sheila Pattee, Glendale PD
Susan Williams, Tempe PD
+Debby Mannheimer, U.S. West
+Barbara Jaeger, ADOA

Jean Maiocco, MCSO
*Jeff Walter, Tolleson PD
Joe Noce, Mesa Communications
Patti Walton for Dave Neuman, Chandler PD
+Mel Weimeister, Phoenix PD
+Gary Elliott, Phoenix PD
+Harold Pierson, Rural Metro/Southwest Ambulance

* Those members neither present nor represented by proxy.
+ Ex-Officio member.

OTHERS PRESENT

Al Macaluso, US West
Larry Beauchat, ADOA

Jack Greene, US West
Mary Dysinger-Franklin, MAG 911 Rep

1. Call to Order

The meeting was called to order by Jim Wortham, chairman, at 10:55 a.m.

2. Approval of the August 25, 1998 Meeting Minutes

The minutes of the August 25, 1998 meeting were approved as written.

3. U S West Service Update

Nothing further to report from the PSAP Manager=s meeting earlier.

4. ADOA Report

Nothing further to report from the PSAP Manager=s meeting earlier.

5. Maintenance Contract Review

Jim Wortham reported that the items being discussed regarding the maintenance contract renewal

are: 1) sole source provisioning B the intent of the original set-up was to have end-to-end service, 2) no cost mark-up B direct sale of any items were not to give any one provider a marketing advantage, 3) 1-hr on site response time B Wickenburg excluded, 4) separate PSAP pricing, 5) annual true up for maintenance costs B yearly look at what is in/out of warranty etc., and 6) renewing our present contract much the same as it is now on a one year interim basis B until consultant study can be completed.

Al Macaluso, U.S. West, stated that he has been working on the pricing. He first had to discover the formula used and then bring it up to today=s standards. He should have the figures for us shortly. He also mentioned about the no cost mark-up. This means no additional profit than retail or manufacturer suggested price. Al stated he had no problem with the one hour response time with the exclusion of Wickenburg. He did feel there would be a slight increase and that pricing would fluctuate as parts went in and out of warranty. Al mentioned that sole source provisioning is very common in the industry. If someone maintains the equipment they want you to buy if from them. He felt there wouldn=t be a problem to renew the contract for 1 year with a few modifications (addendum) but thought it would be a good idea to rewrite it after that. It was also suggested that the contract be renewed for 1 year and 1 month in order to coincide with the state 911 fiscal budget year. Al stated he had no problem with that and would have a draft of the contract by the next meeting.

Joe Noce asked if the sole-source provisioning wording was remaining in the contract. Jim stated it would for at least the 1-year renewal. Al mentioned that the sole source provisioning did not stop anyone from obtaining equipment elsewhere it just does not require U.S. West to maintain that equipment. Al agreed that the wording in the contract should probably be stated to more closely reflect that.

Barbara Jaeger felt that after the state gets 911 equipment on state contract some of these problems would be eliminated.

6. Maricopa County E911 System RFP Development

Jim Wortham provided a draft of the RFP for the systems performance audit and asked for input from the group. He mentioned that he had followed a MAG outline. He mentioned that it was unknown how much this would cost but was planning it to not exceed the \$100,000 applied for in the budget.

The meeting was adjourned at 11:20 a.m.

Next meeting of the Technical Subcommittee will be January 21, 1999 at 11:00 a.m. The meeting will be held at:

**Chandler Police Department
250 E. Commonwealth Ave.
Chandler, AZ 85225**